KAISER PERMANENTE .: City Of Seattle Local 77

All plans offered and underwritten by Kaiser Foundation Health Plan of Washington, Inc.

Coverage Period: 1/1/2020 – 12/31/2020

Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">http://www.healthcare.gov/sbc-glossary</a> or call 1-888-901-4636 (TTY: 711) to request a copy.

| Important Questions  | Answers  | Why This Matters:  |
|--|--|--|
| What is the overall deductible?                                      | \$0  | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.   |
| Are there services covered before you meet your deductible?          | Not applicable.  | You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.  |
| Are there other deductibles for specific services?                   | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$750 Individual / \$1,500 Family  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. IF you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit?</u>              | <u>Premiums</u> , <u>balance-billing</u> charges, health care this <u>plan</u> doesn't cover and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See www.kp.org/wa or call 1-888-901-4636 (TTY: 711) for a list of network providers.  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | Yes, but you may self-refer to certain specialists.  | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .   |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common   |  | What You Will Pay  |  | Limitations, Exceptions, & Other Important   |  |
|--|--|--|--|--|--|
| Medical Event  | Services You May Need                            | Network Provider<br>(You will pay the least)   | Non-network Provider (You will pay the most) | Information  |  |
|  | Primary care visit to treat an injury or illness | \$10 / visit   | Not covered                                  | None   |  |
| If you visit a health                                  | Specialist visit                                 | \$10 / visit   | Not covered                                  | None   |  |
| care <u>provider's</u> office<br>or clinic             | Preventive care/screening/<br>immunization       | No charge  | Not covered                                  | You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.  |  |
| If you have a test                                     | <u>Diagnostic test</u> (x-ray, blood work)       | No charge  | Not covered                                  | None   |  |
| If you have a test                                     | Imaging (CT/PET scans, MRIs)                     | No charge  | Not covered                                  | <u>Preauthorization</u> required or will not be covered.   |  |
|  | Preferred generic drugs                          | Retail: \$10 / prescription;<br>Mail Order: 3x retail <u>cost</u><br><u>share</u> / prescription     | Not covered                                  | Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to formulary guidelines.   |  |
| If you need drugs to treat your illness or condition   | Preferred brand drugs                            | Retail: \$10 / prescription;<br>Mail Order: 3x retail <u>cost</u><br><u>share</u> / prescription     | Not covered                                  | Up to a 30-day supply (retail) or a 90-day supply (mail order). Subject to formulary guidelines.   |  |
| More information about prescription drug               | Non-preferred generic/brand drugs                | Not covered  | Not covered                                  | None   |  |
| <u>coverage</u> is available at <u>www.kp.org/wa</u> . | Specialty drugs                                  | Applicable preferred generic, preferred brand, or non-preferred generic/brand cost shares may apply. | Not covered                                  | Up to a 30-day supply (retail). Subject to formulary guidelines.   |  |
| If you have outpatient                                 | Facility fee (e.g., ambulatory surgery center)   | \$10 / visit   | Not covered                                  | None   |  |
| surgery  | Physician/surgeon fees                           | Included in Facility fee   | Not covered                                  | None   |  |
| If you need immediate medical attention                | Emergency room care                              | \$75 / visit   | \$75 / visit                                 | You must notify Kaiser Permanente within 24 hours if admitted to a Non-network provider; limited to initial emergency only; Copayment waived if admitted directly to the hospital as an inpatient. |  |
|  | Emergency medical transportation                 | 20% <u>coinsurance</u>   | 20% <u>coinsurance</u>                       | None   |  |

| Common  |   | What You Will Pay                             |  | Limitations, Exceptions, & Other Important   |  |
|---|---|---|--|--|--|
| Medical Event                                 | Services You May Need                     | Network Provider (You will pay the least)     | Non-network Provider (You will pay the most) | Information  |  |
|   | Urgent care                               | \$10 / visit                                  | \$75 / visit                                 | Non- <u>network provider</u> s covered when temporarily outside the service area.  |  |
| If you have a hospital                        | Facility fee (e.g., hospital room)        | No charge                                     | Not covered                                  | Preauthorization required or will not be covered.  |  |
| stay  | Physician/surgeon fees                    | No charge                                     | Not covered                                  | <u>Preauthorization</u> required or will not be covered.   |  |
| If you need mental health, behavioral         | Outpatient services                       | \$10 / visit                                  | Not covered                                  | None   |  |
| health, or substance abuse services           | Inpatient services                        | No charge                                     | Not covered                                  | <u>Preauthorization</u> required or will not be covered.   |  |
|   | Office visits                             | No charge                                     | Not covered                                  | Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |  |
| If you are pregnant                           | Childbirth/delivery professional services | No charge                                     | Not covered                                  | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible.   |  |
|   | Childbirth/delivery facility services     | No charge                                     | Not covered                                  | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible.   |  |
|   | Home health care                          | No charge                                     | Not covered                                  | Preauthorization required or will not be covered.  |  |
| If you need help                              | Rehabilitation services                   | Outpatient: \$10 / visit Inpatient: No charge | Not covered                                  | Outpatient: 60 visit limit / year. Inpatient: 60 day limit / year (combined with <u>Habilitation services</u> ). Inpatient: <u>Preauthorization</u> required or will not be covered.                         |  |
| recovering or have other special health needs | Habilitation services                     | Outpatient: \$10 / visit Inpatient: No charge | Not covered                                  | Outpatient: 60 visit limit / year. Inpatient: 60 day limit / year (combined with Rehabilitation services). Inpatient: Preauthorization required or will not be covered.                                      |  |
|   | Skilled nursing care                      | No charge                                     | Not covered                                  | 60 day limit / year. <u>Preauthorization</u> required or will not be covered.  |  |
|   | Durable medical equipment                 | 20% <u>coinsurance</u>                        | Not covered                                  | Subject to formulary guidelines.   |  |

| Common<br>Medical Event                | Services You May Need      | What You<br>Network Provider<br>(You will pay the least) | u Will Pay<br>Non-network Provider<br>(You will pay the most) | Limitations, Exceptions, & Other Important Information   |
|--|----------------------------|--|---|--|
|  |                            |  |   | <u>Preauthorization</u> required or will not be covered. |
|  | Hospice services           | No charge  | Not covered   | Preauthorization required or will not be covered.        |
| If your shild poods                    | Children's eye exam        | \$10 / visit   | Not covered   | Limited to one exam / 12 months                          |
| If your child needs dental or eye care | Children's glasses         | Not covered  | Not covered   | None   |
| uciliai oi eye cale                    | Children's dental check-up | Not covered  | Not covered   | None   |

### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Children's glasses
- Cosmetic surgery

Hearing aids

- Dental care (Adult & Child)

- Long-term care Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Infertility treatment

- Acupuncture (8 visit limit / year)
- Chiropractic care (10 visit limit / year)

• Routine eye care (Adult)

Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

### Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services  | 1-888-901-4636 (TTY: 711) or <u>www.kp.org/wa</u>      |
|--|--|
| Department of Labor's Employee Benefits Security Administration                              | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> .    |
| Washington Department of Insurance   | 1-800-562-6900 or <u>www.insurance.wa.gov</u>          |

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-888-901-4636 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.------

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0  |
|---|------|
| Specialist copayment                          | \$10 |
| ■ Hospital (facility) coinsurance             | 0%   |
| Other (blood work) <u>coinsurance</u>         | 0%   |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

| In this example, Peg would pay: |      |  |
|---------------------------------|------|--|
| Cost Sharing                    |      |  |
| <u>Deductible</u> s             | \$0  |  |
| <u>Copayment</u> s              | \$30 |  |
| <u>Coinsurance</u>              | \$0  |  |
| What isn't covered              |      |  |
| Limits or exclusions            | \$60 |  |
| The total Peg would pay is      | \$90 |  |

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible       | \$0  |
|---------------------------------------|------|
| ■ Specialist copayment                | \$10 |
| ■ Hospital (facility) coinsurance     | 0%   |
| Other (blood work) <u>coinsurance</u> | 0%   |

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

\$12,800

Durable medical equipment (glucose meter)

| In this example, Joe would pay: |       |  |
|---------------------------------|-------|--|
| Cost Sharing                    |       |  |
| <u>Deductible</u> s             | \$0   |  |
| <u>Copayments</u>               | \$700 |  |
| Coinsurance                     | \$10  |  |
| What isn't covered              |       |  |
| Limits or exclusions            | \$60  |  |
| The total Joe would pay is      | \$770 |  |

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible   | \$0  |
|-----------------------------------|------|
| Specialist copayment              | \$10 |
| ■ Hospital (facility) coinsurance | 0%   |
| Other (x-ray) coinsurance         | 0%   |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

\$7,400

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

| Total Example Cost | \$1,900 |
|--------------------|---------|
|                    |         |

In this example, Mia would pay:

| in this example, who would pay. |       |  |
|---------------------------------|-------|--|
| Cost Sharing                    |       |  |
| <u>Deductible</u> s             | \$0   |  |
| <u>Copayment</u> s              | \$100 |  |
| <u>Coinsurance</u>              | \$200 |  |
| What isn't covered              |       |  |
| Limits or exclusions            | \$0   |  |
| The total Mia would pay is      | \$300 |  |